

## WebPCA 3.x

### BCP-Expert<sup>®</sup> BCP intranet solution

#### Managing a BCP

Managing a Business Continuity Plan (BCP) is a complex task that has two important components:

- maintaining the plan in operational conditions
- the implementation of the BCP in crisis

Each of these two components requires adapted tools allowing at the same time the control of the organizational, technical or business procedures, the coordination of a set of correspondents, the management of the operations of recovery of activity, the information of all the actors.

The construction of a BCP also relies on a detailed analysis of the business needs and a detailed analysis of the risks of interruption of activity (ISO 22301 -ISO 24762).

#### Need a tool

Companies often ask the question of the interest of a specific software for the management of a Business Continuity Plan. The answer often comes from the difficulty of maintaining complex documentation and the need to coordinate hundreds of tasks in the event of a major disaster.

The choice of a Business Continuity Plan software assumes a preliminary analysis of the need and its context of use (see the document "What tool for BCP?", on [www.bcp-expert.com](http://www.bcp-expert.com)) . Faced with an often complex and expensive offer, BCP-Expert has developed the WebPCA solution based on an open-source platform.

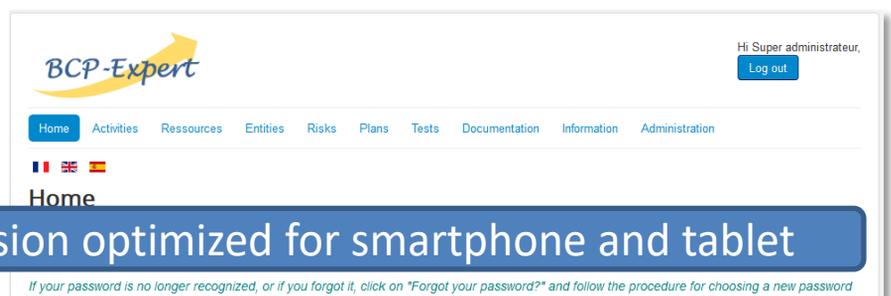
WebPCA is an Intranet dedicated to managing BCP and managing recovery plans.

#### The BCP-Expert<sup>®</sup> approach

Our analysis of the need is that a BCP management tool must:

- map the activities of an organization, its resources, its structure
- serve as a guide for analyzing business needs
- provide a framework for risk analysis and definition of associated action plans
- allow to organize and document all components of a BCP (recovery and return procedures, actors)
- provide support for managing crisis situations
- allow evaluation of the BCP through series of tests and controls.

The WebPCA solution by BCP-Expert<sup>®</sup> offers all these features and relies essentially on well-known open-source components. It is scalable and low cost of implementation.



Multilingual version optimized for smartphone and tablet



## Management of continuity needs

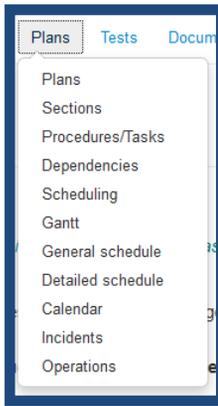
WebPCA provides a detailed analysis of business continuity requirements at the process and sub-process level.

Recovery objectives and workarounds are defined for each resource required for the activity.

The new version 3.x includes degraded mode management and return operations for each business process.

## Risk management

The WebPCA Risk Management Module provides a comprehensive and open framework for risk management. It is designed to identify, analyze and evaluate the risks of business interruption but also allows for other types of risk analysis resulting from an accident, an error or a malice, and undermining the availability,



Code	Label	Score	Tasks	Documents
09-AUTOR	Communication Autorités	0-Non opérationnel	Gérer (4)	Gérer (0)
09-CALLINT	Call center interne	0-Non opérationnel	Gérer (4)	Gérer (0)
09-CLIENT	Communication clients	0-Non opérationnel	Gérer (6)	Gérer (0)

*A simple and intuitive interface*

Integrity, confidentiality or the ability to produce evidence.

## Management of a BCP

The Business Continuity Plan built with WebPCA can be organized freely, depending on the approach chosen. BCP-Expert recommends structuring in:

- Crisis Management Plan
- IT Recovery Plan
- Relocation and Logistics Plan
- Business Activity Resumption Plans
- Maintenance Plan in Operational Conditions

The elements of the BCP are associated with the risks to be covered via a predefined strategy.

In case of disaster, WebPCA facilitates the management of operations by the crisis structure: notification, planning, progress monitoring, adjustments of the strategy, etc.

All the documentation necessary for the resumption of activities is managed and is accessible to the various actors according to their profile.

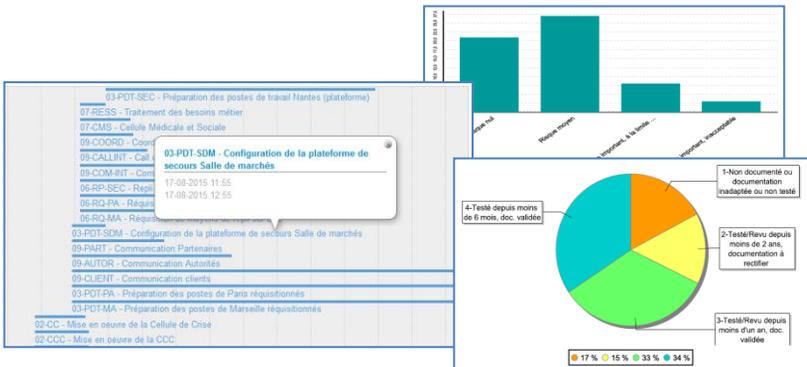
## Keeping the PCA operational

WebPCA offers a set of functionalities to define and execute partial or global tests, to carry out reviews of backup devices, to control the maintenance actions and to produce the dashboards necessary to control the business continuity management process.

## Contact

For any request for information about the BCP-Expert® WebPCA solution, you can reach us by mail addressed to: [contact@bcp-expert.com](mailto:contact@bcp-expert.com)

[www.bcp-expert.com](http://www.bcp-expert.com)



*Crisis management and steering tools*